

Reducing infection rates while expanding capacity for the new Penticton Regional Hospital.

The majority of hospitals across Canada face the significant task of modernization, from medical equipment and technology to infrastructure. We've had the great fortune to create impactful outcomes across many of these modernization transitions over the years, including recently at Penticton Regional Hospital (PRH).

BACKGROUND + OBJECTIVE

Scaling up care.

With a main building that opened in 1953, PRH was planning for the addition of a new 6-story patient care tower to expand and modernize their capabilities. Upon learning that PRH's Capital Planning team was in the process of developing specs for the new tower, we offered a no-commitment, on-site assessment to help with the specs, and things moved from there.

CHALLENGES

Few hands, heavy work.

For a project as large as the development of a 6-story patient care tower, the procurement requirements are significant. Although they were very capable and dedicated, there were only two procurement staff members from PRH tasked with the mammoth job of evaluating what all departments needed and making sure each and every piece of equipment is configured properly for its application.



"Forsyth has the flexibility to use any brand to complete the storage needs, where others may choose to stick with their brand and not be able to deliver the best storage solution."

Randy Wolczuk
Capital Planning Coordinator,
Interior Health Authority



Interior Health

Reach out anytime for a free and easy consultation



1 (236) 477-8764



sales@forsythhealthcare.com

SOLUTIONS

Every detail, and none too small.

Given the PRH team's capacity constraints, we led the entire product selection process thanks to our core expertise in cart and storage solutions, and our intimate knowledge of the products offered by multiple brands.

To do that, we designed solutions to help improve storage for clean and sterile supplies, and developed brand-neutral specs for all clinical procedure carts throughout the hospital. As always, our process involved deep consultation with every department, surveys of existing carts, and conversations with staff to understand what they liked, what they didn't, and the conditions they expected for the future.

Some of our key activities and outcomes included:

- Brought OR wire storage into full CSA compliance, reducing the rate of surgical infections.
- Each cart fit its intended space perfectly thanks to our team's attention detail and measuring against all architectural drawings.
- To maximize end-user efficiency, we found that in certain cases—such as anesthesia carts—any new products should match the existing brand exactly.

BRANDS

Brand choice. Always.

We sourced quotes and wide ranges of product specs from many of our great partners, ensuring we had perfect product-usage fit to meet the needs of all PRH stakeholders.



OUTCOMES & BENEFITS

One simple process, countless remarkable outcomes.

99.9%

order accuracy across 22,000 shipped parts

100%

end user satisfaction thanks to every single cart design being off on by the clinical teams



significant decrease in the rate of surgical infections (data in process)



120+

Wire carts



100+

Clinical procedure carts



12+

Crash carts



40+

Case carts



10+

Supply cabinets



75

Mobile workstations



10+

Utility carts



6+

Pharmacy fridges

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